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A bill to be entitled An act relating to insurance; amending s. 215.555, F.S.; revising the definition of the term "covered policy" to include a coverage amount requested by lenders under specified residential insurance policies in certain circumstances; amending s. 316.646, F.S.; requiring law enforcement officers to access certain information during traffic stops or crash investigations for certain purposes; amending s. 320.02, F.S.; authorizing insurance online verification for motor vehicle registration; creating s. 324.252, F.S.; requiring the Department of Highway Safety and Motor Vehicles to establish an online verification system for motor vehicle insurance; providing system requirements; providing powers and duties of the department; providing requirements for insurers and law enforcement officers; providing immunity from liability; prohibiting the use of an online verification request or response for a civil action; providing applicability; providing rulemaking authority; creating s. 324.255, F.S.; creating the Motor Vehicle Insurance Online Verification Task Force; providing duties of the task force; providing membership; providing meeting requirements; requiring the department to provide support; providing report

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requirements; providing the date by which the task force must complete its work and submit its final report; providing for expiration of the task force; amending s. 624.01, F.S.; adding ch. 647, F.S., created by this act to the list of statutes composing the Florida Insurance Code; amending s. 626.321, F.S.; amending s. 626.321, F.S.; providing that certain travel insurance licenses are subject to review by the Department of Financial Services, rather than the Office of Insurance Regulation; revising the list of individuals and entities who may apply for such licenses; revising the requirements for such licenses; prohibiting persons from engaging in certain acts unless licensed or registered; providing authorizations and duties of limited lines travel insurance producers and travel retailers; requiring travel retailer registers; providing applicability of penalties; providing fingerprinting and licensing fee requirements; providing instruction or training requirements under certain circumstances; authorizing travel retailers to receive compensation under certain circumstances; providing that limited lines travel insurance producers are responsible for their travel retailers' acts; authorizing persons licensed in major lines of authority as insurance producers to sell,

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solicit, and negotiate travel insurance; amending s. 626.931, F.S.; deleting provisions requiring certain surplus lines agents to file affidavits with the Florida Surplus Lines Service Office; amending s. 626.932, F.S.; revising the timeline for the surplus lines agents' tax remittance; amending s. 626.935, F.S.; conforming provisions to changes made by the act; amending s. 627.7295, F.S.; revising the timeframe for insurers' cancellation of motor vehicle insurance policies or contracts for nonpayment; amending s. 627.914, F.S.; requiring certain workers' compensation insurers and self-insurance funds to continue to report certain information; authorizing such reporting to be outsourced under certain circumstances; requiring the office to approve a modified reporting plan; authorizing the office to use certain information for a specified purpose; amending ss. 634.171, 634.317, and 634.419, F.S.; authorizing licensed personal lines or general lines agent to advertise, solicit, negotiate, or sell motor vehicle service agreements, home warranties, and service warranties, respectively, without a sales representative license; providing a directive to the Division of Law Revision; creating s. 647.01, F.S.; providing purpose; providing applicability; creating

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s. 647.02, F.S.; providing definitions; creating s. 647.03, F.S.; providing definitions; providing requirements for certain travel insurance premiums for tax purposes; providing duties of travel insurers; creating s. 647.04, F.S.; authorizing travel protection plans to be offered under certain circumstances; creating s. 647.05, F.S.; providing requirements for documents provided to consumers before the purchase of travel insurance; providing requirements for disclosures of preexisting condition exclusions in travel insurance policies and certificates; providing requirements for fulfillment materials and specified information; providing circumstances under which travel protection plan payments may be cancelled for a full refund; providing practices that are not unfair trade practices or violations of law; prohibiting certain practices; providing that persons offering travel insurance to residents of this state are subject to the Unfair Insurance Trade Practices Act; providing that specified provisions supersede such act; providing practices that are unfair insurance trade practices; creating s. 647.06, F.S.; prohibiting certain persons from representing themselves as travel administrators; exempting travel administrators and their employees

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from certain licensing requirements; providing insurers' responsibilities relating to travel administrators; creating s. 647.07, F.S.; providing classification and filing of travel insurance for purposes of rates and forms; providing eligibility and underwriting standards for travel insurance; creating s. 647.08, F.S.; requiring the Department of Financial Services to adopt rules; providing construction; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

- Section 1. Paragraph (c) of subsection (2) of section 215.555, Florida Statutes, is amended to read:
- 215.555 Florida Hurricane Catastrophe Fund.—
- 116 (2) DEFINITIONS.—As used in this section:
 - (c) "Covered policy" means any insurance policy covering residential property in this state, including, but not limited to, any homeowner, mobile home owner, farm owner, condominium association, condominium unit owner, tenant, or apartment building policy, or any other policy covering a residential structure or its contents issued by any authorized insurer, including a commercial self-insurance fund holding a certificate of authority issued by the Office of Insurance Regulation under s. 624.462, the Citizens Property Insurance Corporation, and any

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joint underwriting association or similar entity created under law. The term "covered policy" includes any collateral protection insurance policy covering personal residences which protects both the borrower's and the lender's financial interests, in an amount at least equal to the coverage for the dwelling in place under the lapsed homeowner's policy, or in an amount at least equal to the coverage amount requested by the lender if the homeowner has been notified in writing of the coverage amount and the homeowner has not requested that the insurer issue the policy in a different amount, if such policy can be accurately reported as required in subsection (5). Additionally, covered policies include policies covering the peril of wind removed from the Florida Residential Property and Casualty Joint Underwriting Association or from the Citizens Property Insurance Corporation, created under s. 627.351(6), or from the Florida Windstorm Underwriting Association, created under s. 627.351(2), by an authorized insurer under the terms and conditions of an executed assumption agreement between the authorized insurer and such association or Citizens Property Insurance Corporation. Each assumption agreement between the association and such authorized insurer or Citizens Property Insurance Corporation must be approved by the Office of Insurance Regulation before the effective date of the assumption, and the Office of Insurance Regulation must provide written notification to the board within 15 working days after

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such approval. "Covered policy" does not include any policy that excludes wind coverage or hurricane coverage or any reinsurance agreement and does not include any policy otherwise meeting this definition which is issued by a surplus lines insurer or a reinsurer. All commercial residential excess policies and all deductible buy-back policies that, based on sound actuarial principles, require individual ratemaking shall be excluded by rule if the actuarial soundness of the fund is not jeopardized. For this purpose, the term "excess policy" means a policy that provides insurance protection for large commercial property risks and that provides a layer of coverage above a primary layer insured by another insurer.

Section 2. Subsection (5) of section 316.646, Florida Statutes, is renumbered as subsection (6), and a new subsection (5) is added to that section, to read:

316.646 Security required; proof of security and display thereof.—

online verification system established in s. 324.252, a law enforcement officer, during a traffic stop or crash investigation, shall access information from the online verification system to establish compliance with this chapter and chapter 324 and to verify the current validity of the policy described on any insurance identification card produced by the operator of a motor vehicle.

L76	Section 3. Paragraph (f) is added to subsection (5) of
L77	section 320.02, Florida Statutes, to read:
L78	320.02 Registration required; application for
L79	registration; forms.—
180	(5)
181	(f) Upon implementation of the motor vehicle insurance
182	online verification system established in s. 324.252, the online
L83	verification may be used in lieu of the verification procedures
184	in this subsection.
185	Section 4. Section 324.252, Florida Statutes, is created
186	to read:
L87	324.252 Insurance online verification system.—The
188	department shall establish an online verification system for
L89	motor vehicle insurance. The goal of the system is to identify
L90	uninsured motorists and aid the department in the enforcement of
191	the financial responsibility law.
192	(1) The online verification system must:
L93	(a) Be accessible through the Internet by authorized
L94	personnel of the department, the courts, law enforcement
L95	personnel, any other entities authorized by the department, and
L96	insurers authorized by the Office of Insurance Regulation to
L97	offer motor vehicle insurance.
L98	(b) Send requests to insurers for verification of evidence
L99	of insurance for motor vehicles registered in this state via
200	online services established by the insurers in compliance with

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the specifications and standards of the Insurance Industry
Committee on Motor Vehicle Administration (IICMVA), with
enhancements, additions, and modifications as required by the
department. However, the enhancements, additions, and
modifications may not conflict with, nullify, or add
requirements that are inconsistent with the specifications or
standards of the IICMVA.

- (c) Be operational by July 1, 2023. The Motor Vehicle

 Insurance Online Verification Task Force established in s.

 324.255 must conduct a pilot program for at least 9 months to

 test the system before statewide use. The system may not be used
 in any enforcement action until successful completion of the

 pilot program.
- (d) Be available 24 hours a day, except as provided in paragraph (2)(a), to verify the insurance status of any vehicle registered in this state through the insurer's National Association of Insurance Commissioners (NAIC) company code, in combination with other identifiers such as vehicle identification number, policy number, or other characteristics or markers as specified by the Motor Vehicle Insurance Online Verification Task Force.
- (e) Include appropriate provisions, consistent with industry standards as specified by the Motor Vehicle Insurance Online Verification Task Force, to secure the system's data against unauthorized access.

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(f)	Incl	Lude	а	disa	aste	er	recovery	plan	to	ensure	service
contin	uity	in	the	ev	rent	of	a	disaster.	•			

- make inquiries of evidence of insurance by using multiple data elements for greater matching accuracy, specifically the insurer's NAIC company code, in combination with other identifiers such as vehicle identification number, policy number, or other characteristics or markers as specified by the Motor Vehicle Insurance Online Verification Task Force.
- (h) Include a self-reporting mechanism for insurers with fewer than 2,000 vehicles insured within this state or for individual entities that are self-insured.
 - (2) The department has the following powers and duties:
- (a) Upon an insurer's advance notice to the department, the department shall allow online services established by the insurer to have reasonable downtime for system maintenance and other work, as needed. An insurer is not subject to administrative penalties or disciplinary actions when its online services are not available under such circumstances or when an outage is unplanned by the insurer and is reasonably outside its control.
- (b) Upon recommendation of the Motor Vehicle Insurance
 Online Verification Task Force, the department may contract with
 a private vendor that has personnel with extensive operational
 and management experience in the development, deployment, and

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operation of insurance online verification systems.

- (c) The department and its private vendor, if any, shall each maintain a contact person for the insurers during the establishment, implementation, and operation of the system.
- (d) The department shall maintain a historical record of the system data for 6 months after the date of any verification request and response.
- (3) An insurance company authorized to issue insurance policies for motor vehicles registered in this state:
- (a) Shall comply with the verification requirements of motor vehicle insurance for every motor vehicle insured by that company in this state as required by department rule.
- (b) Shall maintain policyholder records in order to confirm insurance coverage for 6 months after the date of any verification request and response.
- (c) Shall cooperate with the department in establishing, implementing, and maintaining the system.
- (d) Is immune from civil liability for good faith efforts to comply with this section. An online verification request or response may not be used as the basis of a civil action against an insurer.
- (4) A law enforcement officer, during a traffic stop or crash investigation, shall query information from the online verification system to establish compliance with this chapter and to verify the current validity of the policy described on

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any insurance identification card produced by the operator of a

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protocols.

277	motor vehicle.
278	(5) This section does not apply to vehicles insured under
279	commercial motor vehicle coverage. As used in this subsection,
280	the term "commercial motor vehicle coverage" means any coverage
281	provided to an insured under a commercial coverage form and
282	rated from a commercial manual approved by the Office of
283	Insurance Regulation. However, insurers of such vehicles may
284	participate in the online verification system on a voluntary
285	basis.
286	(6) The department may adopt rules to administer this
287	section.
288	Section 5. Section 324.255, Florida Statutes, is created
289	to read:
290	324.255 Motor Vehicle Insurance Online Verification Task
291	Force There is created the Motor Vehicle Insurance Online
292	Verification Task Force within the department.
293	(1) The task force shall:
294	(a) Facilitate the implementation of the motor vehicle
295	insurance online verification system established in s. 324.252,

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necessary for compliance with the online verification system.

(b) Assist in the development of a detailed guide for

including recommending data and cybersecurity processes and

insurers by providing data fields and other information

2020 PCS for HB 895

301	(c) Coordinate a pilot program and conduct the program for
302	at least 9 months to test the online verification system and
303	identify necessary changes to be implemented before statewide
304	use.
305	(d) Issue recommendations based on periodic reviews of the
306	online verification system.
307	(2) The task force shall consist of nine voting members
308	and one nonvoting member.
309	(a) The nine voting members shall be appointed by July 31,
310	2020, in the following manner:
311	1. Three representatives of the department, representing
312	the Florida Highway Patrol, the Division of Motorist Services,
313	and the Information Systems Administration, appointed by the
314	executive director of the department.
315	2. One representative of the Office of Insurance
316	Regulation, appointed by the Commissioner of Insurance.
317	3. Three representatives of the motor vehicle insurance
318	industry, appointed by the Chief Financial Officer as follows:
319	a. One member must represent the motor vehicle insurer
320	with the largest national market share as of December 31, 2019.
321	b. One member must represent the motor vehicle insurer
322	with the largest Florida market share as of December 31, 2019.
323	c. One member must be selected from a list of
324	representatives recommended by the Insurance Industry Committee
325	on Motor Vehicle Administration.

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CODING: Words stricken are deletions; words underlined are additions.

4. One representative of the Department of Financial Services, appointed by the Chief Financial Officer.

- 5. One representative of the Agency for State Technology, appointed by the executive director of the agency.
- (b) The executive director of the department, who shall be a nonvoting member, shall serve as chair of the task force.
- establish procedures for the conduct of its business, and the voting members shall elect a vice chair at that meeting. The task force shall meet at the call of the chair, who shall prepare the agenda for each meeting with the consent of the task force. A majority of the voting members of the task force constitutes a quorum, and a quorum is necessary for the purpose of voting on any action or recommendation of the task force. All meetings shall be held in Tallahassee.
- (4) The department shall provide the task force members with administrative and technical support. Task force members shall serve without compensation and are not entitled to reimbursement for per diem or travel expenses.
- (5) The task force shall issue a report to the department, the President of the Senate, and the Speaker of the House of Representatives no later than 6 months after the pilot program concludes. The report must evaluate the online verification system's effectiveness in identifying uninsured motorists. The task force may also make recommendations for system enhancements

351	in the report or at any time before the task force's completion
352	of its work.
353	(6) By July 1, 2023, the task force shall complete its
354	work and submit its final report evaluating the online
355	verification system's effectiveness and making recommendations
356	for system enhancements to the department, the President of the
357	Senate, and the Speaker of the House of Representatives. Upon
358	submission of the report, the task force shall expire.
359	Section 6. Section 624.01, Florida Statutes, is amended to
360	read:
361	624.01 Short title.—Chapters 624-632, 634, 635, 636, 641,
362	642, 647, 648, and 651 constitute the "Florida Insurance Code."
363	Section 7. Paragraph (c) of subsection (1) of section
364	626.321, Florida Statutes, is amended to read:
365	626.321 Limited licenses and registration.—
366	(1) The department shall issue to a qualified applicant a
367	license as agent authorized to transact a limited class of
368	business in any of the following categories of limited lines
369	insurance:
370	(c) Travel insurance.—License covering only policies and
371	certificates of travel insurance which are subject to review by
372	the office. Policies and certificates of travel insurance may
373	provide coverage for <u>travel insurance</u> , as defined in s. 647.02
374	risks incidental to travel, planned travel, or accommodations
375	while traveling including but not limited to accidental death

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and dismemberment of a traveler; trip or event cancellation, interruption, or delay; loss of or damage to personal effects or travel documents; damages to travel accommodations; baggage delay; emergency medical travel or evacuation of a traveler; or medical, surgical, and hospital expenses related to an illness or emergency of a traveler. Such policy or certificate may be issued for terms longer than 90 days, but, other than a policy or certificate providing coverage for air ambulatory services only, each policy or certificate must be limited to coverage for travel or use of accommodations of no longer than 90 days. The license may be issued only to an individual or business entity that has filed with the department an application for a license in a form and manner prescribed by the department.÷

- 1. A limited lines travel insurance producer, as defined s. 647.02, shall be licensed to sell, solicit, or negotiate travel insurance through a licensed insurer.
- 2. A person may not act as a limited lines travel insurance producer or travel retailer unless properly licensed or registered, respectively. As used in this paragraph, the term "travel retailer" means a business entity that:
 - a. Makes, arranges, or offers planned travel.
- b. May, under subparagraph 3., offer and disseminate travel insurance as a service to its customers on behalf of and under the direction of a limited lines travel insurance producer.

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	3.	Α	trav	el	retai	ler	may	offer	an	d di	İssemin	nate	tra	avel
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- a. The limited lines travel insurance producer or travel retailer provides to purchasers of travel insurance:
- (I) A description of the material terms or the actual material terms of the insurance coverage.
 - (II) A description of the process for filing a claim.
- (III) A description of the review or cancellation process for the travel insurance policy.
- (IV) The identity and contact information of the insurer and limited lines travel insurance producer.
- b. At the time of licensure, the limited lines travel insurance producer establishes and maintains a register on the department's website and appoints each travel retailer that offers travel insurance on behalf of the limited lines travel insurance producer. The limited lines travel insurance producer must maintain and update the register, which must include the travel retailer's federal tax identification number and the name, address, and contact information of the travel retailer and an officer or person who directs or controls the travel retailer's operations. The limited lines travel insurance producer shall submit the register to the department upon reasonable request. The limited lines travel insurance producer

with 18 U.S.C s. 1033. The grounds for the suspension and revocation and the penalties applicable to resident insurance producers under this section apply to the limited lines travel insurance producers and travel retailers.

- c. The limited lines travel insurance producer has designated one of its employees as the designated responsible producer. The designated responsible producer, who must be a licensed insurance producer, is responsible for the compliance with the travel insurance laws and regulations applicable to the limited lines travel insurance producer and its registrants. The designated responsible producer and the president, secretary, treasurer, and any other officer or person who direct or control the limited lines travel insurance producer's insurance operations must comply with the fingerprinting requirements applicable to insurance producers in the resident state of the limited lines travel insurance producer.
- d. The limited lines travel insurance producer has paid all applicable licensing and appointment fees as set forth in applicable general law.
- e. The limited lines travel insurance producer requires each employee and each authorized representative of the travel retailer whose duties include offering and disseminating travel insurance to receive a program of instruction or training, which is subject, at the discretion of the department, to review and

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approval. The training material must, at a minimum, contain

adequate instructions on the types of insurance offered, ethical

sales practices, and required disclosures to prospective

purchasers.

- As used in this paragraph, the term "offer and disseminate"

 means to provide general information, including a description of
 the coverage and price, as well as processing the application
 and collecting premiums.
- 4. A travel retailer offering or disseminating travel insurance shall make available to prospective purchasers brochures or other written materials that have been approved by the travel insurer. Such materials must include information that, at a minimum:
- <u>a. Provides the identity and contact information of the insurer and the limited lines travel insurance producer.</u>
- b. Explains that the purchase of travel insurance is not required in order to purchase any other product or service from the travel retailer.
- c. Explains that a travel retailer is authorized to provide only general information about the insurance offered by the travel retailer, including a description of the coverage and price, but is not qualified or authorized to answer technical questions about the terms and conditions of the insurance offered by the travel retailer or to evaluate the adequacy of

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476 the customer's existing insurance coverage.

- 5. A travel retailer employee or authorized representative who is not licensed as an insurance producer may not:
- a. Evaluate or interpret the technical terms, benefits, and conditions of the offered travel insurance coverage;
- <u>b.</u> Evaluate or provide advice concerning a prospective purchaser's existing insurance coverage; or
- c. Hold himself or herself or the travel retailer out as a licensed insurer, licensed producer, or insurance expert.

Notwithstanding any other provision of law, a travel retailer whose insurance-related activities, and those of its employees and authorized representatives, are limited to offering and disseminating travel insurance on behalf of and under the direction of a limited lines travel insurance producer meeting the conditions in this section may receive related compensation upon registration by the limited lines travel insurance producer as described in paragraph (2)(b).

- 6. As the insurer's designee, the limited lines travel insurance producer is responsible for the acts of the travel retailer and shall use reasonable means to ensure compliance by the travel retailer with this section.
- 7. Any person licensed as a general or personal lines insurance agent may sell, solicit, and negotiate travel insurance.

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1. To a full-time salaried employee of a common carrier or a full-time salaried employee or owner of a transportation ticket agency and may authorize the sale of such ticket policies only in connection with the sale of transportation tickets, to the full-time salaried employee of such an agent. Such policy may not be for more than 48 hours or more than the duration of a specified one-way trip or round trip. 2. To an entity or individual that is: The developer of a timeshare plan that is the subject of an approved public offering statement under chapter 721; b. An exchange company operating an exchange program approved under chapter 721; c. A managing entity operating a timeshare plan approved under chapter 721; d. A seller of travel as defined in chapter 559; or e. A subsidiary or affiliate of any of the entities described in sub-subparagraphs a.-d. 3. To a full-time salaried employee of a licensed general lines agent or a business entity that offers travel planning services if insurance sales activities authorized by the license are in connection with, and incidental to, travel. a. A license issued to a business entity that offers travel planning services must encompass each office, branch office, or place of business making use of the entity's business name in order to offer, solicit, and sell insurance pursuant to

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this paragraph.

b. The application for licensure must list the name, address, and phone number for each office, branch office, or place of business that is to be covered by the license. The licensee shall notify the department of the name, address, and phone number of any new location that is to be covered by the license before the new office, branch office, or place of business engages in the sale of insurance pursuant to this paragraph. The licensee shall notify the department within 30 days after the closing or terminating of an office, branch office, or place of business. Upon receipt of the notice, the department shall delete the office, branch office, or place of business from the license.

c. A licensed and appointed entity is directly responsible and accountable for all acts of the licensee's employees and parties with whom the licensee has entered into a contractual agreement to offer travel insurance.

A licensee shall require each individual who offers policies or certificates under subparagraph 2. or subparagraph 3. to receive initial training from a general lines agent or an insurer authorized under chapter 624 to transact insurance within this state. For an entity applying for a license as a travel insurance agent, the fingerprinting requirement of this section applies only to the president, secretary, and treasurer and to

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any other officer or person who directs or controls the travel insurance operations of the entity.

Section 8. Section 626.931, Florida Statutes, is amended to read:

626.931 Agent affidavit and Insurer reporting requirements.—

- (1) Each surplus lines agent that has transacted business during a calendar quarter shall on or before the 45th day following the calendar quarter file with the Florida Surplus Lines Service Office an affidavit, on forms as prescribed and furnished by the Florida Surplus Lines Service Office, stating that all surplus lines insurance transacted by him or her during such calendar quarter has been submitted to the Florida Surplus Lines Service Office as required.
- (2) The affidavit of the surplus lines agent shall include efforts made to place coverages with authorized insurers and the results thereof.
- (1)(3) Each foreign insurer accepting premiums shall, on or before the end of the month following each calendar quarter, file with the Florida Surplus Lines Service Office a verified report of all surplus lines insurance transacted by such insurer for insurance risks located in this state during such calendar quarter.
- (2)(4) Each alien insurer accepting premiums shall, on or before June 30 of each year, file with the Florida Surplus Lines

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Service Office a verified report of all surplus lines insurance transacted by such insurer for insurance risks located in this state during the preceding calendar year.

- $\underline{(3)}$ (5) The department may waive the filing requirements described in subsections (1) $\underline{(3)}$ and (2) $\underline{(4)}$.
- (4) (6) Each insurer's report and supporting information shall be in a computer-readable format as determined by the Florida Surplus Lines Service Office or shall be submitted on forms prescribed by the Florida Surplus Lines Service Office and shall show for each applicable agent:
- (a) A listing of all policies, certificates, cover notes, or other forms of confirmation of insurance coverage or any substitutions thereof or endorsements thereto and the identifying number; and
- (b) Any additional information required by the department or Florida Surplus Lines Service Office.
- Section 9. Paragraph (a) of subsection (2) of section 626.932, Florida Statutes, is amended to read:
 - 626.932 Surplus lines tax.-

(2)(a) The surplus lines agent shall make payable to the department the tax related to each calendar quarter's business as reported to the Florida Surplus Lines Service Office, and remit the tax to the Florida Surplus Lines Service Office at the same time as the fee payment required provided for the filing of the quarterly affidavit, under s. 626.9325 s. 626.931. The

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Florida Surplus Lines Service Office shall forward to the department the taxes and any interest collected pursuant to paragraph (b), within 10 days of receipt.

Section 10. Paragraph (d) of subsection (1) of section 626.935, Florida Statutes, is amended to read:

626.935 Suspension, revocation, or refusal of surplus lines agent's license.—

- (1) The department shall deny an application for, suspend, revoke, or refuse to renew the appointment of a surplus lines agent and all other licenses and appointments held by the licensee under this code, on any of the following grounds:
- (d) Failure to make and file his or her affidavit or reports when due as required by s. 626.931.

Section 11. Subsection (4) of section 627.7295, Florida Statutes, is amended to read:

627.7295 Motor vehicle insurance contracts.-

(4) The insurer may cancel the policy in accordance with this code except that, notwithstanding s. 627.728, an insurer may not cancel a new policy or binder during the first $\underline{30}$ $\underline{60}$ days immediately following the effective date of the policy or binder for nonpayment of premium unless the reason for the cancellation is the issuance of a check for the premium that is dishonored for any reason or any other type of premium payment that was subsequently determined to be rejected or invalid.

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Section 12. Subsection (4) of section 627.914, Florida

626 Statutes, is renumbered as subsection (5), subsections (2) and 627 (3) of that section are amended, and a new subsection (4) is 628 added to that section, to read: 629 627.914 Reports of information by workers' compensation 630 insurers required.-631 (2) (a) Each insurer and self-insurance fund authorized to 632 write a policy of workers' compensation insurance shall report 633 transmit the following information annually on both Florida 634 experience and nationwide experience separately: 1. (a) Payrolls by classification. 635 2. (b) Manual premiums by classification. 636 637 3.(c) Standard premiums by classification. 638 4. (d) Losses by classification and injury type. 639 5.(e) Expenses. 640 641 An insurer or self-insurance fund that is placed in receivership 642 pursuant to part I of chapter 631 must continue to report the 643 information required under this paragraph. At the discretion of 644 the receiver, the insurer or self-insurance fund may outsource 645 the reporting of such information to a third-party reporting 646 vendor. The office shall approve a modified reporting plan that 647 is limited in terms of data elements. A report of the this information required under 648 (b) 649 paragraph (a) shall be filed no later than July 1 of each year.

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All reports shall be filed in accordance with standard reporting

CODING: Words stricken are deletions; words underlined are additions.

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procedures for insurers, which procedures have received approval by the office, and shall contain data for the most recent policy period available. A statistical or rating organization may be used by insurers and self-insurance funds to report the data required by this section. The statistical or rating organization shall report each data element in the aggregate only for insurers and self-insurance funds required to report under this section who elect to have the organization report on their behalf. Such insurers and self-insurance funds shall be named in the report.

- (3) Individual self-insurers as defined in s. 440.02 shall report only Florida data as prescribed in <u>subparagraphs</u>
 (2) (a) 1.-5. paragraphs (2) (a) (e) to the office.
- (a) The office shall publish the dates and forms necessary to enable individual self-insurers to comply with this section.
- (b) A statistical or rating organization may be used by individual self-insurers for the purposes of reporting the data required by this section and calculating experience ratings.
- (4) The office may use the information it receives under this section in its adoption of rates and experience ratings modifications.
- Section 13. Section 634.171, Florida Statutes, is amended to read:
- 634.171 Salesperson to be licensed and appointed.—
 Salespersons for motor vehicle service agreement companies and

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insurers shall be licensed, appointed, renewed, continued, reinstated, or terminated as prescribed in chapter 626 for insurance representatives in general. However, they shall be exempt from all other provisions of chapter 626 including fingerprinting, photo identification, education, and examination provisions. License, appointment, and other fees shall be those prescribed in s. 624.501. A licensed and appointed salesperson shall be directly responsible and accountable for all acts of her or his employees and other representatives. Each service agreement company or insurer shall, on forms prescribed by the department, within 30 days after termination of the appointment, notify the department of such termination. An No employee or salesperson of a motor vehicle service agreement company or insurer may not directly or indirectly solicit or negotiate insurance contracts, or hold herself or himself out in any manner to be an insurance agent, unless so qualified, licensed, and appointed therefor under the Florida Insurance Code. A licensed personal lines or general lines agent is not required to be licensed as a salesperson under this section to advertise, solicit, negotiate, or sell motor vehicle service agreements. A motor vehicle service agreement company is not required to be licensed as a salesperson to solicit, sell, issue, or otherwise transact the motor vehicle service agreements issued by the motor vehicle service agreement company.

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Section 14. Section 634.317, Florida Statutes, is amended

701 to read:

634.317 License and appointment required.—A No person may not solicit, negotiate, or effectuate home warranty contracts for remuneration in this state unless such person is licensed and appointed as a sales representative. A licensed and appointed sales representative shall be directly responsible and accountable for all acts of the licensee's employees. A licensed personal lines or general lines agent is not required to be licensed as a sales representative under this section to advertise, solicit, negotiate, or sell home warranties.

Section 15. Section 634.419, Florida Statutes, is amended to read:

entity may not shall solicit, negotiate, advertise, or effectuate service warranty contracts in this state unless such person or entity is licensed and appointed as a sales representative. Sales representatives shall be responsible for the actions of persons under their supervision. However, a service warranty association licensed as such under this part shall not be required to be licensed and appointed as a sales representative to solicit, negotiate, advertise, or effectuate its products. A licensed personal lines or general lines agent is not required to be licensed as a sale representative under this section to advertise, solicit, negotiate, or sell service warranties.

726	Section 16. The Division of Law Revision is directed to
727	create chapter 647, Florida Statutes, consisting of ss. 647.01-
728	647.08, Florida Statutes, to be entitled "Travel Insurance."
729	Section 17. Section 647.01, Florida Statutes, is created
730	to read:
731	647.01 Purpose and scope.—
732	(1) The purpose of this chapter is to promote the public
733	welfare by creating a comprehensive legal framework within which
734	travel insurance may be sold in this state.
735	(2) This chapter applies to:
736	(a) Travel insurance that covers any resident of this
737	state and that is sold, solicited, negotiated, or offered in
738	this state.
739	(b) Policies and certificates that are delivered or issued
740	for delivery in this state.
741	
742	This chapter does not apply to cancellation fee waivers or
743	travel assistance services, except as expressly provided in this
744	chapter.
745	(3) All other applicable provisions of the insurance laws
746	of this state continue to apply to travel insurance, except that
747	the specific provisions of this chapter shall supersede any
748	general provisions of law that would otherwise be applicable to
749	travel insurance.

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Section 18. Section 647.02, Florida Statutes, is created

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751 to read:

- 647.02 Definitions.—As used in this chapter, the term:
- 753 (1) "Aggregator site" means a website that provides access
 754 to information regarding insurance products from more than one
 755 insurer, including product and insurer information, for use in
 756 comparison shopping.
 - (2) "Blanket travel insurance" means a policy of travel insurance issued to an eligible group providing coverage to all members of the eligible group without a separate charge to individual members of the eligible group.
 - (3) "Cancellation fee waiver" means a contractual agreement between a supplier of travel services and its customer to waive some or all of the nonrefundable cancellation fee provisions of the supplier's underlying travel contract with or without regard to the reason for the cancellation or form of reimbursement. A cancellation fee waiver is not insurance.
 - (4) "Department" means the Department of Financial Services.
 - insurance, means two or more persons who are engaged in a common enterprise or who have an economic, educational, or social affinity or relationship, including, but not limited to, any of the following:
 - (a) An entity engaged in the business of providing travel or travel services, including, but not limited to:

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owner	<u>,</u>	ho	tel,	re	esort,	trav	el	club,	travel	agency,	pro	perty	
manag	ger	ĵ, (and	cul	Ltural	exch	ang	ge pro	gram.				

- 2. An operator, owner, or lessor of a means of transportation of passengers, including, but not limited to, a common carrier, airline, cruise line, railroad, steamship company, and public bus carrier.
- 784 With regard to any particular travel or type of travel or
 785 travelers, all members or customers of the group must have a
 786 common exposure to risk attendant to such travel.
 - (b) A university, college, school, or other institution of learning, covering students, teachers, employees, or volunteers.
 - (c) An employer covering any group of employees, volunteers, contractors, board of directors, dependents, or guests.
 - (d) A sports team or camp, or a sponsor thereof, covering participants, members, campers, employees, officials, supervisors, or volunteers.
 - (e) A religious, charitable, recreational, educational, or civic organization, or a branch thereof, covering any group of members, participants, or volunteers.
 - (f) A financial institution or financial institution vendor, or a parent holding company, trustee, or agent of or designated by one or more financial institutions or financial

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institution vendors, including account holders, credit card holders, debtors, guarantors, or purchasers.

- (g) An incorporated or unincorporated association, including a labor union, having a common interest and constitution and bylaws, which is organized and maintained in good faith for purposes other than obtaining insurance coverage for its members or participants.
- (h) A trust or the trustees of a fund that covers its members, employees, or customers and is established, created, or maintained for the benefit of its members, employees, or customers, subject to:
 - 1. The department's authorizing the use of a trust.
- 2. The premium tax provisions in s. 647.03 applicable to incorporated or unincorporated associations that have a common interest and constitution and bylaws and that are organized and maintained in good faith for purposes other than obtaining insurance coverage for their members, employees, or customers.
- (i) An entertainment production company covering any group of participants, volunteers, audience members, contestants, or workers.
- (j) A volunteer fire department, ambulance, rescue, police, court, first-aid, civil defense, or other such volunteer group.
- (k) A preschool, daycare institution for children or adults, or senior citizen club.

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826	(1) An automobile or truck rental or leasing company
827	covering a group of individuals who may become renters, lessees,
828	or passengers as defined by their travel status on the rented or
829	leased vehicles. The common carrier, the operator, owner, or
830	lessor of a means of transportation, or the motor vehicle or
831	truck rental or leasing company is the policyholder under a
832	policy to which this section applies.
833	(m) Any other group for which the department has made the
834	following determinations:
835	1. The group members are engaged in a common enterprise or
836	have an economic, educational, or social affinity or
837	relationship.
838	2. Issuance of the travel insurance policy is not contrary
839	to the public interest.
840	(6) "Fulfillment materials" means documentation sent to
841	the purchaser of a travel protection plan confirming the
842	purchase and providing the travel protection plan's coverage and
843	assistance details.
844	(7) "Group travel insurance" means travel insurance issued
845	to an eligible group.
846	(8) "Limited lines travel insurance producer" means:
847	(a) A licensed or third-party administrator;
848	(b) A licensed insurance producer, including a limited
849	lines producer; or
850	(c) A travel administrator.

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PCS for HB 895

(9) "Travel administrator" means a person who directly or
indirectly underwrites policies for, collects charges,
collateral, or premiums from, or adjusts or settles claims on,
residents of this state, in connection with travel insurance,
except that a person is not considered a travel administrator if
the person is:
(a) A person working for a travel administrator to the
extent that the person's activities are subject to the
supervision and control of the travel administrator;
(b) An insurance producer selling insurance or engaged in
administrative and claims-related activities within the scope of
the producer's license;
(c) A travel retailer, as defined s. 626.321(1)(c)2.,
offering and disseminating travel insurance and registered under
the license of a limited lines travel insurance producer in

- accordance with s. 626.321(1)(c);
- (d) A person adjusting or settling claims in the normal course of the person's practice or employment as an attorney at law, without collecting charges or premiums in connection with insurance coverage; or
- (e) A business entity that is affiliated with a licensed insurer while acting as a travel administrator for the direct and assumed insurance business of the affiliated insurer.
- "Travel assistance services" means noninsurance services for which the consumer is not indemnified based on a

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0/0	fortuitous event, and the provision of which does not result in
877	transfer or shifting of risk which would constitute the business
878	of insurance. The term includes, but is not limited to, security
879	advisories, destination information, vaccination and
880	immunization information services, travel reservation services,
881	entertainment, activity and event planning, translation
882	assistance, emergency messaging, international legal and medical
883	referrals, medical case monitoring, coordination of
884	transportation arrangements, emergency cash transfer assistance,
885	medical prescription replacement assistance, passport and travel
886	document replacement assistance, lost luggage assistance,
887	concierge services, and any other service that is furnished in
888	connection with planned travel. Travel assistance services are
889	not insurance and not related to insurance.
890	(11) "Travel insurance" means insurance coverage for
891	personal risks incidental to planned travel, including:
892	(a) Interruption or cancellation of trip or event;
893	(b) Loss of baggage or personal effects;
894	(c) Damages to accommodations or rental vehicles;
895	(d) Sickness, accident, disability, or death occurring
896	during travel;
897	(e) Emergency evacuation;
898	(f) Repatriation of remains; or
899	(g) Any other contractual obligations to indemnify or pay
900	a specified amount to the traveler upon determinable

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901	contingencies related to travel as determined by the office.
902	
903	The term does not include major medical plans that provide
904	comprehensive medical protection for travelers with trips
905	lasting longer than 6 months, including major medical plans for
906	those working or residing overseas as expatriates, or any other
907	product that requires a specific insurance producer license.
908	(12) "Travel protection plan" means a plan that provides
909	one or more of the following: travel insurance, travel
910	assistance services, and cancellation fee waivers.
911	Section 19. Section 647.03, Florida Statutes, is created
912	to read:
913	647.03 Premium tax.—
914	(1) As used in this section, the term:
915	(a) "Primary certificateholder" means an individual who
916	purchases travel insurance under a group policy.
917	(b) "Primary policyholder" means an individual who
918	purchases individual travel insurance.
919	(2) A travel insurer shall pay the premium tax, as
920	required under s. 624.509, on travel insurance premiums paid by
921	any of the following:
922	(a) A primary policyholder who is a resident of this
923	state.
924	(b) A primary certificateholder who is a resident of this
925	state.

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926	(c) A blanket travel insurance policyholder:
927	1. Who is a resident in this state;
928	2. Who has his or her principal place of business in this
929	state; or
930	3. Whose affiliate or subsidiary who has purchased blanket
931	travel insurance for eligible blanket group members has his or
932	her principal place of business in this state.
933	
934	The premium tax under this subsection is subject to any
935	apportionment rules that apply to an insurer across multiple
936	taxing jurisdictions or that authorize an insurer to allocate
937	premium on an apportioned basis in a reasonable and equitable
938	manner in those jurisdictions.
939	(3) A travel insurer shall:
940	(a) Document the state of residence or principal place of
941	business of the policyholder or certificateholder, or an
942	affiliate or subsidiary thereof, as required under subsection
943	<u>(2).</u>
944	(b) Report as premium only the amount allocable to travel
945	insurance and not any amounts received for travel assistance
946	services or cancellation fee waivers.
947	Section 20. Section 647.04, Florida Statutes, is created
948	to read:
949	647.04 Travel protection plans.—A travel protection plan
950	may be offered for one price for the combined features that the

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951 travel protection plan offers in this state if the travel 952 protection plan meets all of the following requirements: 953 The travel protection plan clearly discloses to the 954 consumer, at or before the time of purchase, that it includes 955 travel insurance, travel assistance services, and cancellation 956 fee waivers, as applicable, and provides information and an 957 opportunity, at or before the time of purchase, for the consumer 958 to obtain additional information regarding the features and 959 pricing of each. 960 (2) The fulfillment materials: 961 Describe and delineate the travel insurance, travel 962 assistance services, and cancellation fee waivers in the travel 963 protection plan. 964 (b) Include the travel insurance disclosures required in 965 this chapter, the contact information for persons providing 966 travel assistance services, and cancellation fee waivers, as 967 applicable. 968 Section 21. Section 647.05, Florida Statutes, is created 969 to read: 970 647.05 Sales practices.— 971 (1) (a) All documents provided to a consumer before the purchase of travel insurance, including, but not limited to, 972 973 sales materials, advertising materials, and marketing materials, 974 must be consistent with the travel insurance policy, including, 975 but not limited to, forms, endorsements, policies, rate filings,

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and certificates of insurance.

- (b) For travel insurance policies or certificates that contain preexisting condition exclusions, information and an opportunity to learn more about the preexisting condition exclusions must be provided any time before the purchase.

 Information on the exclusions and the opportunity to learn more about these exclusions must be included in the coverage's fulfillment materials.
- (c) The fulfillment materials and the information described in s. 626.321(1)(c)3.a. must be provided to a policyholder or certificateholder as soon as practicable after the purchase of a travel protection plan. Unless the insured has started a covered trip or filed a claim under the travel insurance coverage, the policyholder or certificateholder may cancel a policy or certificate for a full refund of the travel protection plan price from the date of purchase of a travel protection plan until at least:
- 1. Fifteen days after the date of delivery of the travel protection plan's fulfillment materials by postal mail; or
- 2. Ten days after the date of delivery of the travel protection plan's fulfillment materials by means other than postal mail.

For the purposes of this paragraph, the term "delivery" means handing fulfillment materials to the policyholder or

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1001 certificateholder or sending fulfillment materials by postal

1002 mail or electronic means to the policyholder or

1003 certificateholder.

- (d) An insurer shall disclose in the policy documentation and fulfillment materials whether the travel insurance is primary or secondary to other applicable coverage.
- (e) If travel insurance is marketed directly to a consumer through an insurer's website or by others through an aggregator site, it is not an unfair trade practice or other violation of law if the following requirements are met:
- 1. The web page provides an accurate summary or short description of the coverage.
- 2. The consumer has access to the full provisions of the policy through electronic means.
- (2) A person offering, soliciting, or negotiating travel insurance or travel protection plans on an individual or group basis may not do so by using a negative or opt-out option that would require a consumer to take an affirmative action to deselect coverage, such as unchecking a box on an electronic form, when the consumer purchases a trip.
- (3) If a consumer's destination jurisdiction requires insurance coverage, it is not an unfair trade practice to require that the consumer choose between the following options as a condition of purchasing a trip or travel package:
 - (a) Purchasing the coverage required by the destination

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1026	jurisdiction through the travel retailer, as defined s.
1027	626.321(1)(c)2., or limited lines travel insurance producer
1028	supplying the trip or travel package; or
1029	(b) Agreeing to obtain and provide proof of coverage that
1030	meets the destination jurisdiction's requirements before
1031	departure.
1032	(4)(a) A person offering travel insurance to residents of
1033	this state is subject to part IX of chapter 626, the Unfair
1034	Insurance Trade Practices Act, except as otherwise provided in
1035	this chapter. If a conflict arises between this chapter and the
1036	Unfair Insurance Trade Practices Act regarding the sale and
1037	marketing of travel insurance and travel protection plans, the
1038	provisions of this chapter shall control.
1039	(b) A person commits an unfair insurance trade practice
1040	under the Unfair Insurance Trade Practices Act if the person:
1041	1. Offers or sells a travel insurance policy that could
1042	never result in payment of any claims for any insured under the
1043	policy; or
1044	2. Markets blanket travel insurance coverage as free.
1045	Section 22. Section 647.06, Florida Statutes, is created
1046	to read:
1047	647.06 Travel administrators.—
1048	(1) Notwithstanding any other provision of the Florida
1049	Insurance Code, a person may not act or represent himself or
1050	herself as a travel administrator in this state unless the

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L051	person:
L052	(a) Is a licensed and appointed property and casualty
L052	insurance producer in this state for activities authorized under
L054	that producer license;
L055	(b) Is a licensed insurance agency, appointed as a
L056	managing general agent in this state; or
L057	(c) Holds a valid third-party administrator license in
L058	this state.
L059	(2) A travel administrator and its employees are exempt
L060	from the licensing requirements of part VI of chapter 626 for
1061	the travel insurance it administers.
L062	(3) An insurer is responsible for ensuring that a travel
L063	administrator administering travel insurance underwritten by the
L064	<pre>insurer:</pre>
L065	(a) Acts in accordance with this chapter.
L066	(b) Maintains all books and records that are relevant to
L067	the insurer and makes these books and records available to the
L068	department upon request.
L069	Section 23. Section 647.07, Florida Statutes, is created
L070	to read:
L071	647.07 Travel insurance policy.—
L072	(1) Notwithstanding any other provision of the Florida
L073	Insurance Code, travel insurance shall be classified and filed
L074	for purposes of rates and forms under the inland marine line of
1075	ingurance, however, travel ingurance that provides severage for

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10/6	sickness, accident, disability, of death occurring during							
1077	travel, either exclusively or in conjunction with related							
1078	coverages of emergency evacuation or repatriation of remains, or							
1079	incidental limited property and casualty benefits such as							
1080	baggage or trip cancellation, may be classified and filed for							
1081	purposes of rates and forms under either the accident and health							
1082	line of insurance or the inland marine line of insurance.							
1083	(2) Travel insurance may be in the form of an individual,							
1084	group, or blanket policy. Group or blanket policies are							
1085	classified as commercial inland marine insurance under s.							
1086	627.021(2)(d). Travel insurance policies not issued to a							
1087	commercial entity and primarily used for personal, family, or							
1088	household purposes is considered personal inland marine							
1089	insurance, and shall not be subject to s. 627.062. Sections of							
1090	policies or endorsements for travel insurance that are							
1091	considered personal inland marine consisting of travel							
1092	assistance services or cancellation fee waivers are not subject							
1093	to s. 627.410.							
1094	(3) Travel insurance programs may be developed and provided							
1095	based on travel protection plans							
1096	designed for individual or identified marketing or distribution							
1097	channels.							
1098	Section 24. Section 647.08, Florida Statutes, is created							
1099	to read:							
1100	647.08 Rulemaking authority.—The department shall adopt							

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101	1 rules to administer this chapter.										
102		Section	25.	This	act	shall	take	effect	July	1,	2020.

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